

03

CBD ATM Fraud Squad targets scammers

04

Three women jewellers sparkle in town

07

Best bowls: where to eat soup in the CBD

# CityViews

@CapeTownCCID

CityViewsCapeTown

CapeTownCCID

YOUR FREE CAPE TOWN CENTRAL CITY NEWSPAPER

Brought to you by the Cape Town Central City Improvement District (CCID)

Winter 2022



Contains *Show You Care* supplement  
**THE TOUGH TIMES**



CCID 24-hour control centre



082 415 7127

[www.capetownccid.org](http://www.capetownccid.org)

SAFE, CLEAN, CARING AND OPEN FOR BUSINESS



TALK OF THE TOWN

@CapeTownCCID #CityViews | CityViewsCapeTown | CapeTownCCID

# CityViews

IS A FREE CAPE TOWN CENTRAL CITY COMMUNITY NEWSPAPER PUBLISHED BY THE CAPE TOWN CENTRAL CITY IMPROVEMENT DISTRICT (CCID), A NON-PROFIT COMPANY. IT IS THE CCID'S VISION TO ENSURE THAT THE CENTRAL CITY IS SAFE, CLEAN, CARING AND OPEN FOR BUSINESS FOR ALL WHO USE IT, WHETHER THEY LIVE, WORK OR PLAY HERE, OR ARE PASSING THROUGH.

www.facebook.com/CityViewsCapeTown

**PUBLISHED BY**

The Cape Town Central City Improvement District (CCID) 13<sup>th</sup> floor, 1 Thibault Square, Cnr Long St & Hans Strijdom Ave, Cape Town, 8001  
www.capetownccid.org  
www.facebook.com/CapeTownCCID 021 286 0830

**Produced by the CCID Communications department**

**EDITORIAL (CCID)**

**Communications manager:** Sharon Sorour-Morris  
**Assistant Editor:** Simangele Mzizi  
**Managing editor:** Aziza Patandin  
**Online coordinator:** Scott Arendse

**DESIGN**

**Designer:** Simon Richardson

**CONTRIBUTORS**

**Content:** Kim Maxwell, Sharon Sorour-Morris, Simangele Mzizi  
**Photography:** Scott Arendse, Micky Hoyle, Claire Gunn, Tegan Smith, Chad Nathan, Ed Suter, Anita Reed, Hemelhuijs, Stellski Café & Coffee Bar, The Electric, ITC Hospitality Group, Black Betty, Dear Rae Jewellery, Pichulik, Clarke's Bar & Diningroom, South China Dim Sum, Labotessa Boutique Hotel, Sanlam Cape Town Marathon

**For more Central City news, sign up to receive our monthly newsletter.** The link appears at the bottom of our website homepage. Go to www.capetownccid.org

**DISCLAIMER**

While every effort is made to ensure the content is correct, the publisher takes no responsibility for the accuracy of statements or content, and can accept no liability for errors, omissions or inconveniences arising thereof. All text, images and design are subject to copyright and any unauthorised duplication is prohibited. All work is accepted in good faith that all permissions have been granted.

**CITY VIEWS SUPPORTS SHOW YOU CARE**

/ShowYouCareCT



**TASSO EVANGELINOS**  
CEO OF THE CCID

# SEASON OF DISCONTENT

Winter is upon us in Cape Town, and while it brings welcome rain, the cold and wet ushers in challenges and hardship for the Central City's homeless population.

For this reason, at this time of year we focus on easing their plight by rolling out our Social Development department's Winter Readiness Campaign during which we distribute warm clothing, blankets and dry goods, and also subsidise extra bed space at one of our NGO partners, Youth Solutions Africa.

This campaign precedes the launch of Social Development's annual Show You Care initiative, Hope for

the Homeless, which aims to raise R100 000 for our six main NGO partners. We thank you in advance for your generous donations, big or small. Every cent is very welcome and hugely appreciated. During the 2021-2022 campaign, we raised over R121 514 and this was equally distributed to our NGO partners at the end of June.

This is the last campaign which will be shepherded by Social Development manager Pat Eddy, who is retiring after 13½ excellent years in charge of this highly regarded department. More about Pat on page 2 of *The Tough Times* pull-out supplement in this issue.

It might be chilly outside, but the CBD is cookin'! Come into town to enjoy everything we have to offer. As we put this issue to bed, we got the welcoming news that many of the Covid-19 restrictions had been dropped. This is an important step forward for the ongoing recovery of the CBD economy. In this issue we focus on key CCID projects, namely the crucial task team to combat ATM fraud (pg 3), and the results of our annual Residential Survey (pg 6).

We also salute three creative women entrepreneurs who have set up shop in town, and spill the beans on where you can get the best bowls of warming soup (pg 7). See you there!

# CCID LAUNCHES PUBLIC TOILET PILOT

**In a bid to alleviate the chronic shortage of public ablution facilities in the inner city, the CCID has installed four public toilets in town as part of a four-month pilot project that's also creating job opportunities.**

Public toilets in the Cape Town CBD are few and far between, and the well-known ones, including those on Greenmarket and Thibault squares, are only open during normal working hours. And while some visitors can get relief in bars and restaurants, other people don't have access to these venues, including the CBD's homeless community.

To bridge the gap, test the waters and draw lessons that will inform future programmes as the CBD moves towards a 24-hour economy, CCID Urban Management has placed a unit with two toilets on the corner of Adderley and Darling sts and two separate toilets in the East City. The toilets are open daily from 07h00 to 23h00 and can be used for free by the public. Since the Adderley St toilets were installed in May, over 750 people have made use of them. About 60 % of users are men and 40 % are women. The East City toilets, which were installed after the Adderley St unit, have been used by over 200 people to date.

Says CCID Urban Management manager Kally Benito: "The chosen sites represent gaps in the location of existing public toilet infrastructure and opportunities to meet predicted future demand. We hope to achieve a vision of safe, accessible, clean and environmentally sustainable public toilets for all to use."

The CCID is collaborating with two NGO partners – Khulisa Social Solutions and Straatwerk – which are providing trained workers to clean and manage the toilets while also earning a stipend. The staffers also collect data on the number of users and carry hand sanitiser. CCID Safety & Security is monitoring both sites.



PUBLIC TOILETS IN ADDERLEY ST

# THE CCID AT WORK FROM FEBRUARY TO APRIL 2022

**SAFETY & SECURITY**



Made **112** arrests with City Law Enforcement

Conducted **20 049** crime prevention initiatives

Conducted **821** interventions to do with aggressive begging

City Law Enforcement issued **851** fines for non-moving traffic infringements to the value of **R734 100** & **182** fines for bylaw violations to a total of **R157 400**

Rendered public assistance **1 152** times

Responded to **13** alarm activations

Traffic wardens issued **2 440** fines to a total of **R146 670**

Dealt with **23** illegal trading offences

Tourism Monitors handed out **8 539** pamphlets with safety tips, helped **2 563** tourists and provided public assistance **2 978** times

Responded to **91** medical & rescue callouts

Collected **1 822** bags during night-time cleaning ops with Urban Management and City Solid Waste Management

Addressed **12** incidents of illegal dumping

Assisted with **170** motor vehicle accidents

**COMMUNICATIONS**



Generated **164** media clips to an advertising value equivalent (AVE) of **R3 874 271** reaching an audience of **214 613 252**

Produced **3** e-Newsletters which reached **15 259** subscribers in total

Wrote **438** Facebook posts on the CCID's **3** Facebook pages

Boosted **6** Facebook posts, reaching **89 300** people

Wrote, produced and distributed the Autumn 2022 edition of *City Views*

Produced the third version of the **CBD Eateries Map** to support CBD retailers and drive business into town

**URBAN MANAGEMENT**



Cleaned municipal drains **2 910** times & storm water drains **386** times

Removed **3 854** kg of waste from municipal and storm water drains

Removed **175** illegal posters

Replaced **20** drain covers

Removed **584** incidents of graffiti

Undertook **145** road maintenance repairs

Maintained **328** tree wells

Cleaned **34** channels and removed **55** kg of waste

Removed **293** tonnes of litter and waste

Removed **306** strings & stickers

Removed **192.5** kg of butts from ciggie bins

Painted **16** road markings

**SOCIAL DEVELOPMENT**



Interacted with **250** people homeless people

Placed **10** adults in shelters in the CBD

Referred **48** people to NGOs for general services

Assisted **12** adults to get back home

Assisted **12** adults to healthcare facilities

Assisted **2** mothers with babies & conducted **1** intervention with a child

Received donations from **Hotel Sky, MGI Bass Gordon, Clarke's Bar & Dining Room & 2 Long Street**

STAKEHOLDER NEWS

# OPEN FOR BUSINESS

The CCID wishes these new businesses all the best in the Central City.



## Q&A WITH KRISTIN WEIXELBAUMER, OWNER OF BLACK BETTY DESIGN

### Why is the CBD a good fit for your brand?

Black Betty's first home was in Wale Street, so we've always known there's something magical about being in the bustling city centre and have wanted to come back. Black Betty is a forever shapeshifting and growing brand, and being in town offers so many opportunities for this continual growth.

### Why jewellery design?

I was inspired by gemstones' healing power while travelling in India, and this prompted me to enter the jewellery world when I came back to South Africa. My great-grandmother was a closet jeweller and I have a background in design. It felt like everything collided for me to begin my journey.

### What's the secret of your success?

Black Betty isn't afraid to break boundaries. I stay inspired and go that extra mile to make the brand's vision come to life.

\*Read more about Black Betty on page 4.

77 Hout St  
www.blackbettydesign.com



For more Central City news and views, subscribe to the CCID's e-Newsletter. Go to [www.capetownccid.org](http://www.capetownccid.org) and enter your email address at the bottom of the homepage.

### PLAY

#### ▶ OPEN 24 HRS ART

OPEN 24 HRS ART is a platform for artists to present their unfiltered ideas. The space aims to make art accessible and is open 24 hours a day.

50 Harrington St (First floor)  
www.open24hrs.co.za

### EAT

#### ▶ Hacienda

Hacienda is the city centre's newest Mexican restaurant. Get ready for a journey to Mexico featuring authentic cuisine and Tequila from the Bajío region.

92 Bree St  
021 422 0128  
Instagram: @hacienda\_sa

#### ▶ Neighbourgood Bree St Workspace

Neighbourgood has launched an upmarket co-working space in Bree St for anyone looking to work in an inspiring environment.

129 Bree St  
www.neighbourgood.co.za



## USEFUL CONTACTS

### EMERGENCY

CCID 24-HOUR SAFETY & SECURITY



082 415 7127  
(Cape Town CBD only)

AMBULANCE, HEALTH, NOISE & FIRE

107 / 021 480 7700  
(24 hours)

107 from landlines only

### SAPS CENTRAL CITY

021 467 8001/2  
(24 hours)

### CITY OF CAPE TOWN SERVICES

#### INCIDENT REPORTING & ENQUIRIES

- ▶ Refuse collection, water issues, street lights and electricity faults  
**0860 103 089**
- ▶ Traffic signal faults  
**0860 001 948**
- ▶ Prepaid electricity meters  
**0800 220 440**
- ▶ Cable theft  
**0800 222 771**
- ▶ Disaster Risk Management  
**080 911 4357**  
**021 597 6000 (24 hours)**

#### SOCIAL CONCERNS

- ▶ Alcohol & Drug Helpline  
**0800 435 748**
- ▶ Social Development: Children  
**0800 220 250**
- ▶ Social Development: Adults  
**0800 872 201**
- ▶ CCID Social Department  
**082 563 4289**

#### BYLAW & TRAFFIC INFRINGEMENTS

- ▶ Law Enforcement  
**021 596 1999 (24 hours)**
- ▶ Traffic Police  
**0860 765 423**
- ▶ Metro Police  
**0860 765 423**

# TEAM TARGETS ATM FRAUD

## A special task team is tackling ATM fraud in the CBD to protect visitors and residents.

The team, comprising CCID Safety & Security, SAPS's commercial crime unit, City Law Enforcement and the banking sector, was convened in October 2021 in preparation for the festive season and to combat increasing ATM fraud, which had been on the up following the easing of Covid-19 curfews and restrictions.

Since then, the team has been a permanent feature in town every day, responding to incidents in real time. It's also working with the South African Banking Risk Information Centre (Sabric).

Muneeb Hendricks, CCID Safety & Security manager, explains: "To combat ATM fraud, the task team gathers intel on suspects, vehicles used, areas frequented, trends and the modus operandi. This is then shared among all members so that all operational teams can have up-to-date information." By pooling resources and manpower, there have been more arrests and a reduction of incidents in the CBD and surrounding areas.

Gregory Singh, HOD for commercial crime & digital forensics at Sabric, says, "all stakeholders are committed to supporting the objectives of the task team and there have been enhanced opportunities for skills transfer and knowledge exchange".



The team's efforts have been boosted by the CCID's Tourism Monitors, who hand out flyers with safety tips near hotels, ATMs and other popular visitor areas.

The City of Cape Town's specialised CCTV Cyclops Unit also provides information and live locations for response units whenever suspects are spotted. Banks have also assisted by shutting down ATMs in quiet areas after hours.

Hendricks and Singh urge CBD workers, residents and tourists to be alert to their surroundings at ATMs and not to fall for well-dressed scammers, often in security gear, who claim they need a "permit" to walk in town, and that these can be obtained at ATMs.

SPARKLING ENTREPRENEURS

# ALL THAT GLITTERS IS GOLD

*With Cape Town a global design destination, it's no surprise that the inner city is a creative cauldron, prompting three of the country's top female jewellers to set up shiny shop here.*



It's no secret that creativity abounds in the Cape Town CBD. Says Tasso Evangelinos, CEO of the Cape Town City Central Improvement District (CCID): "We've long made a concerted effort to encourage all kinds of entrepreneurial expression in the CBD. The downtown creative economy was thriving before the pandemic and has held its own in the past two years."

One of the arms of the creative economy, the jewellery sector, is alive and well: the Central City is home to 46 jewellery design and manufacturing businesses. Three of these, namely Dear Rae, Black Betty and Pichulik are all trendy and established brands in the overcrowded fashionable jewellery market.

While they all have strong e-commerce sites that draw business from all over the world, their bricks-and-mortar stores are in downtown Cape Town. Here's why.



KRISTIN WEIXELBAUMER



## BLACK BETTY

Inspired by the healing power of gemstones, Kristin Weixelbaumer founded Black Betty Design in 2012 as a tribute to her great-grandmother, "a closet jeweller". Today, she heads a team of imaginative designers in her jewellery and piercing studio whose work consistently reimagines the bounds of jewellery design.

Weixelbaumer says: "Since our inception we've always stepped outside our comfort zone and have invited our customers to do the same. That's what has made us stand out."

The studio creates "unique and distinctive pieces for those who are drawn to striking jewellery with an emotional connection". This relentless pursuit of the inimitable birthed a brand that is now on the cutting edge of trends and making waves as a result.

"Currently trending for us is our zapping experience which welds your bracelet onto your wrist without a clasp. We're also blown away by the piercing world right now, it is booming."

The studio initially started trading in the CBD and then moved to other commercial hubs. But it has just returned to Hout St, thereby coming full circle.

Weixelbaumer, who studied art direction and graphic design, comes from an "incredibly creative family". In fact, the stunning Hout St store was designed by Weix Studio, a family business focussed on residential, commercial and retail interior design. "Being able to work on Black Betty's HQ with my sister, Klaudia, has been an absolute dream ... she nailed it!"

Why the name Black Betty? Betty is a first name that speaks to all women, and "Black" represents a woman's powerful inner force. There is nothing more inspiring than a woman who owns her "black". And wears Black Betty.

**Black Betty, 77 Hout St**



KARIN RAE

## DEAR RAE

Karin Rae worked out of a small studio above her parents' garage when she first founded Dear Rae in 2010. She didn't have much money, but her creative drive was unstoppable and she was able to draw on her South African-German heritage. Today the brand has 15 full-time employees and operates out of a store in buzzing Bree St.

Rae recalls, "When I was younger, my dad did jewellery design as a hobby. He always had a little bench in his garage where he would make some pieces for fun. When I was 10 years old, he taught me how to saw shapes out of brass sheeting and this sparked my love for this job."

Each Dear Rae piece is designed and made by Rae and her handpicked manufacturers at her Cape Town studio. Moving out of her father's garage into a gorgeous showroom has taken the brand to the next level.

She says, "Our journey led us to the bustle of Upper Bree St. Surrounded by like-minded creative businesses and local brands, including an array of coffee shops and favourite local hangouts, it has been the perfect fit for us as we establish our flagship store and studio in the heart of Cape Town."

"Being a luxury brand with a retail space for the public to visit, we often feel quite vulnerable to crime. It has been wonderful to have the support and security presence of the CCID, which also ensures our neighbourhood is neat and well-managed."

**Dear Rae, 164 Bree St**



DEAR RAE



## PICHULIK

World renowned for its bold, eye-catching designs and the visionary women behind it, Pichulik has long been a staple on the wearable art scene. Founder and joint CEO Katherine-Mary Pichulik says part of the secret to the brand's longevity is finding the right partners.

"Having my business partner Tracey Chiappini-Young on board has been a real game-changer. Her involvement in the brand has changed the trajectory of Pichulik, for which I am truly grateful. So much so that I would say that our Shimenawa earrings, the hero piece of the first official collection I did with her, was a defining moment for me as a designer."

Pichulik started designing jewellery as a hobby. Today the brand attracts attention from the likes of Megan Markle, who donned Pichulik earrings when she toured South Africa with the Duke of Sussex.

"Our greatest joy is seeing the magic of our team growing and working perfectly with one another. We recently opened our new atelier and launched our FW22 Terra Therma Collection. Part of what has contributed to our success has been that our store is located in the East City in a wonderful hub of independent businesses in the heart of town."

"Our designs are intentionally handcrafted to build the social equity of our crafters and preserve their skills. All of our pieces are assembled and showcased in our studio in Cape Town to promote the development of our local economy."

**Pichulik, 8 Watson St**



PICHULIK



KATHERINE-MARY PICHULIK

*"Our greatest joy is seeing the magic of our team growing and working perfectly with one another"*  
 – Katherine-Mary Pichulik

RESIDENTIAL SURVEY

# LIVING IN TOWN

The inner city is home to thousands of people. It's their hood and they love its unique vibe. Here, in our annual Residential Survey, they tell us how they live, where they go and why.

Every year the CCID surveys people who call the Central City home by conducting an annual dipstick survey to gauge the opinions and preferences of residents.

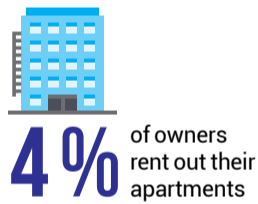
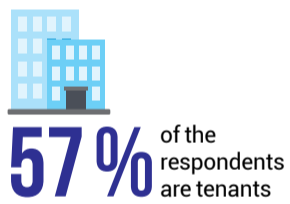
In 2021, a total of 445 responses were received, of which 161 were residents of the Central City who live in the CCID's 1.6 km<sup>2</sup> footprint. Here are insights into inner-city life.



CHURCH SQUARE

## PROFILE OF RESIDENTS

More than a third (36.7 %) of current residents have lived in the CBD for between one and three years, while a further 19.3 % are new residents (less than a year), bringing to 55.9 % the percentage of current residents who have lived in the Central City for three years or less. This is 10 % higher than the previous survey, suggesting that new property developments continue to attract an influx of new residents. Airbnb rentals may also have attracted new residents.



The largest percentage of respondents (36.1 %) are 25-34 years old, while a further 26.5 % are middle-aged (35-44 years). Just over 6 % are retirees. This is similar to what was recorded in the previous survey.

The majority (74 %) do not have children. Most of them are South Africans (37.4 %), originally from outside the Western Cape. Capetonians amounted to 33.3 %, while 20 % were from overseas.

## WHY LIVE IN TOWN?

**51 %** LIVE IN THE INNER CITY TO BE CLOSE TO WORK.

This is again the most frequent reason given, in spite of the Work From Home trend that gained traction last year. This was followed by nearly half the respondents (45.8 %) saying they liked the "downtown lifestyle", while a further 40.5 % live in the CBD to have "access to great restaurants". These top three reasons are identical to the ones given in the previous survey.

**28.6 %** indicated their place of work or study is more than 5 km away.

38.3 % live less than 1 km from their place of work or study, compared with 54.1 % in the last survey.

## FOOD, GLORIOUS FOOD

Almost half (49.3 %) visit a coffee shop once or twice a week, 74.4 % visit a coffee shop once a week and more than a quarter (25.7 %) don't frequent coffee shops at all.

57.3 % eat out in a restaurant once a week, with nearly two-thirds saying they frequent eateries in the CBD (65.7 %), followed by City Bowl restaurants (58 %) and the V&A Waterfront (45.5 %).

Just over 72 % order food online. This percentage has been increasing steadily in recent years.



## HAPPY AS LARRY

Two thirds of respondents (66 %) say they are "very happy" with their decision to live in town. Fewer than 8 % indicated they were "unhappy".



CARTWRIGHTS CORNER BEDROOM

## WORK STATUS QUO

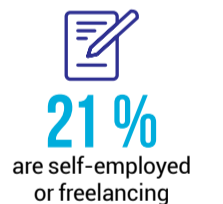
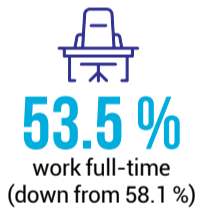
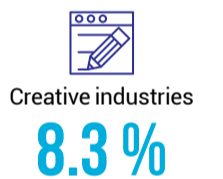
While the majority of South Africans worked from home during the pandemic, only 22 % were still working from home full-time in early 2022. 29.1 % of CBD residents are back full-time while 35.4 % have a hybrid work arrangement. 13.4 % work from a co-working space.

Do they want to return to the office? 68.5 % of respondents who are currently working from home do not want to return to the office full-time.

However, 45 % of employers say they want their workers back full-time, with 40.8 % saying they are happy with a hybrid arrangement. Only 14.3 % say they will be happy for their staff to work from home permanently.

## OCCUPATION

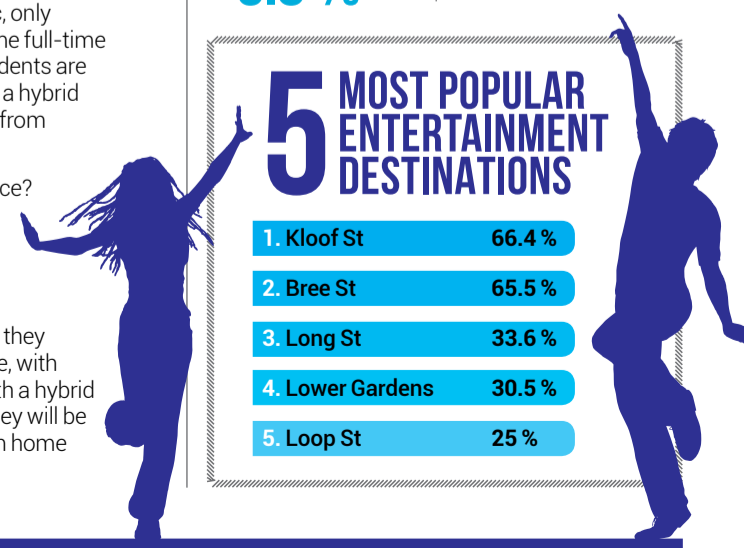
Respondents work in various fields but the most popular are:



\*This was the most popular category of work in 2020.

## 5 MOST POPULAR ENTERTAINMENT DESTINATIONS

- 1. Kloof St** 66.4 %
- 2. Bree St** 65.5 %
- 3. Long St** 33.6 %
- 4. Lower Gardens** 30.5 %
- 5. Loop St** 25 %



## DOWNTOWN EATERIES

## BOWLS OF GOODNESS

*There's nothing like hearty soup to beat the winter chill. Here are the best bowls to be had in downtown Cape Town.*



## BUTTER ALL DAY

What's up: Soup it up at Butter All Day with the hearty tomato and basil soup that's paired with a cheese toastie.

**Hours:** Monday to Saturday from 08h00 to 15h00 and Sunday from 10h00 to 14h00  
**Location:** 70 Loop St  
**Book:** [www.butterallday.com](http://www.butterallday.com) or 082 853 1939



CLARKE'S BAR &amp; DINING ROOM

## BREAD MILK &amp; HONEY

What's up: Roasted butternut soup or chicken and sweetcorn soup, with freshly baked homemade bread, form part of the delicious soup of the day options available at Bread Milk & Honey.

**Hours:** Monday to Friday from 06h30 to 16h00 and Saturday from 08h30 to 13h30  
**Location:** 60 Corporation St  
**Book:** [www.breadmilkhoney.co.za](http://www.breadmilkhoney.co.za) or 021 461 8425

## CLARKE'S BAR &amp; DINING ROOM

What's up: Clarke's Bar & Dining Room is famous for its tasty smokey tomato soup, served with a grilled cheese sandwich. If tomato isn't your thing, other gluten-free options to go with the sandwich include oyster chowder or cauliflower soup.

**Hours:** Monday from 07h00 to 16h00, Tuesday to Friday from 7h00 to 22h00, Saturday from 08h00 to 22h00 and Sunday from 08h00 to 15h00  
**Location:** 133 Bree St  
**Book:** [www.clarkesdining.co.za](http://www.clarkesdining.co.za) or 087 470 0165

## CAFÉ FRANK

What's up: At Café Frank, servings of tasty soup range in size from 350 ml, 500 ml or 1 litre and include gluten-free and vegan options. The slow-roast tomato soup with basil oil and the chicken and black bean chowder is highly recommended. Add a cheese toastie on wholewheat sourdough or butter and bread (sourdough, 100% rye, wholewheat sourdough or gluten-free).

**Hours:** Monday to Friday from 07h00 to 15h00  
**Location:** 160 Bree St  
**Book:** [www.cafefrank.com](http://www.cafefrank.com) or 062 667 4633 / 021 423 0360

## COMPANY'S GARDEN RESTAURANT

What's up: The beautiful Company's Garden Restaurant does lunch from 12h00 onwards and it includes a soup of the day that's served with grilled vegan ciabatta.

**Hours:** Monday to Sunday from 08h30 to 18h00  
**Location:** 15 Queen Victoria St  
**Book:** [www.thecompanysgarden.com](http://www.thecompanysgarden.com) or 021 423 2919



THE ELECTRIC

## THE ELECTRIC

What's up: There are six wonderful soups to choose from at The Electric: tomato; mint and pea; French onion; orange, carrot, red lentil, turmeric and ginger; and zucchini and cheddar.

**Hours:** Monday to Friday from 07h30 to 18h00, Saturday from 09h00 to 14h30 and Sunday from 10h00 to 15h00  
**Location:** 48 Canterbury St  
**Book:** [www.the-electric.com](http://www.the-electric.com) or 021 461 0916

## HEMELHUIJS

What's up: Patrons are spoiled for choice at Hemelhuijs, with appetising selections like white asparagus velouté soup with hazelnut brown butter and steamed apple as well as barley, lemon and bone marrow soup with gremolata.

**Hours:** Monday to Friday from 09h00 to 16h00 and Saturday 09h00 to 15h00  
**Location:** 71 Waterkant St  
**Book:** [www.hemelhuijs.co.za](http://www.hemelhuijs.co.za) or 021 418 2042



HEMELHUIJS

## LABOTESSA CAFÉ &amp; TERRACE

What's up: Labotessa Hotel's Café & Terrace, which overflows onto Church Square, serves homemade soup daily with rye or sourdough bread. The soups are vegetarian and made with vegetable broth.

**Hours:** Opens daily from 08h00 to 16h00  
**Location:** 37 Parliament St  
**Book:** [www.labotessa.com](http://www.labotessa.com) or 021 010 6600

## LUNCHWORKS

What's up: Lunchworks offers a range of vegan and gluten-free soups daily. Options include creamy yellow chicken curry, lamb stew, beef, chunky cabbage, three-bean soup, sweet potato and red lentil soup as well as bacon and red lentil soup. Check out the venue's Facebook page for daily specials.

**Hours:** Monday to Friday from 07h45 to 14h45  
**Location:** 22 Waterkant St  
**Book:** [www.lunchworks.co.za](http://www.lunchworks.co.za) or 021 418 3118

## RUBY'S BAKERY &amp; CAFÉ

What's up: Aside from freshly baked goods for breakfast and lunch, Ruby's Bakery & Café, inside Pepperclub Hotel, has a soup of the day served with toasted garlic butter ciabatta.

**Hours:** Monday to Friday from 07h00 to 16h00 and Saturday from 08h00 to 12h00  
**Location:** Corner of Loop & Pepper sts  
**Book:** [www.pepperclub.co.za](http://www.pepperclub.co.za) or 021 812 8888

## STELLSKI CAFÉ &amp; COFFEE BAR

What's up: Stellski Café & Coffee Bar, which recently relocated from Loop St to Neighbourgood's newly launched co-working space in Bree St, has a delectable tomato soup on the menu. It's served with a "cheesy lover toastie" that's grilled to "gooey perfection".

**Hours:** Monday from 07h00 to 16h00 and Saturday from 08h00 to 15h00  
**Location:** 129 Bree St  
**Book:** [www.stellski.com](http://www.stellski.com) or 072 135 2677

## SEED &amp; CIRCUS

What's up: With temperatures dropping, Seed & Circus has added soup to its deli fridge. It's available daily on weekdays and is "usually best made to disappear with a cheese toastie".

**Hours:** Tuesday to Friday from 07h00 to 15h00, Saturday from 08h30 to 15h00 and Sunday from 08h30 to 14h00  
**Location:** 7 Constitution St  
**Book:** via Dineplan (<https://bit.ly/38FHkmJ>) or 063 776 8662

## SOUTH CHINA DIM SUM BAR

What's up: It's soups galore at South China Dim Sum Bar. If you love Asian cuisine with fresh flavours, you'll enjoy the venue's selection which includes prawn noodle soup, Malaysian Laksa noodle soup with fresh hake and prawns, and pork and prawn dumpling noodle soup or braised beef noodle soup.

**Hours:** Tuesday to Saturday from 12h00 to 21h00  
**Location:** 289 Long St  
**Book:** [www.facebook.com/SouthChinaDimSumBar](http://www.facebook.com/SouthChinaDimSumBar) or 078 846 3656



SOUTH CHINA DIM SUM BAR

## VILLA 47

What's up: Villa 47 celebrates Italian, Mediterranean and Asian cuisine so you can be assured its *zuppa del giorno* (soup of the day) is packed with amazing flavours. The soup changes daily depending on what's fresh and includes fab flavours from hearty Minestrone to prawn and tomato to a lovely courgette and gorgonzola.

**Hours:** Monday to Friday from 07h00 to 22h00 and Saturday 08h30 to 22h00  
**Location:** 47 Bree St  
**Book:** [www.villa47.co.za](http://www.villa47.co.za) or 021 418 2740



EVENTS

# WHAT'S ON IN THE CENTRAL CITY

*There's always something new and exciting in town. Look at what's on offer and experience the CBD like never before this winter.*

For more event info, visit *City Views* on Facebook at [www.facebook.com/CityViewsCapeTown](http://www.facebook.com/CityViewsCapeTown).

## RUGBY WORLD CUP SEVENS

9 – 11 September 2022

While this showcase of the 40 best teams in the world is slightly outside the CCID's operational footprint at the DHL Stadium in Green Point, it's significant for the Central City. Local and international spectators can take advantage of the myriad offerings in the town from affordable accommodation to the coolest restaurants and attractions while here for the contest.

**Where:** DHL Stadium, Green Point  
**When:** Various times  
**Cost:** 250 – R1 925  
[www.rwcsevsn.com](http://www.rwcsevsn.com)

## ODEON CINEMA

Ongoing

Pepperclub Hotel has a welcoming private cinema that's available to hotel guests for free. Members of the public can visit the five-star retro cinema with 29 luxurious seats during the "dinner and movie night", which takes place every week. A ticket includes a one-course dinner, movie and popcorn.

**Where:** Pepperclub Hotel, cnr Loop & Pepper sts  
**When:** Depends on booking  
**Cost:** R265  
[www.pepperclub.co.za](http://www.pepperclub.co.za)

## NIGHT ON THE SQUARE

Now on till 6 October 2022

Greenmarket Square is getting its mojo back with an evening market that coincides with First Thursdays. The event is backed by the City of Cape Town and includes music, food, clothes, jewellery, and crafts from a range of stalls available.

**Where:** Greenmarket Square  
**When:** 18h00 till late (Every first Thursday of the month)  
**Cost:** Free  
[www.facebook.com/nightonthesquare](http://www.facebook.com/nightonthesquare)

## KIDS WHO COOK

Ongoing

The Chef's Studio offers interactive cooking classes for children's birthdays or special occasions. Professional chefs supervise and inspire aspiring young cooks aged between 10 and 16 years. On the day, parents are invited to join the Chef's Table and share plates while watching their kids work their magic in the kitchen.

**Where:** The Chef's Studio, 103 Bree St  
**When:** Depends on booking  
**Cost:** R445  
[www.thechefsstudio.co.za](http://www.thechefsstudio.co.za)

## QUIZ NIGHT

Wednesdays

Confident in your general knowledge? Put it to the test during Quiz Night at Tiger's Milk in Long St. Everyone is welcome to attend on Wednesdays and there are great prizes on offer for the winning teams. The venue is also popular for its burgers, pizzas and ice-cold beers. Vegetarian and vegan options are available.

**Where:** Tiger's Milk, 44 Long St  
**When:** 18h30  
**Cost:** Free  
[www.tigersmilk.co.za](http://www.tigersmilk.co.za)

## ALL SPORT EXPO

9 – 11 September 2022

This four-day event covers sport and wellness under one roof, and organisers expect over 15 000 athletes and sports enthusiasts to attend. The expo will feature a range of exhibitors, workshops by health experts and coaches, sporting activities, competitions and a kids sports zone.

**Where:** CTICC 1, 1 Lower Long St  
**When:** 10h00 – 18h00  
**Cost:** R60 – R110  
[www.cticc.co.za](http://www.cticc.co.za)



## RED IN THE RAINBOW

Now on till 27 April 2023

Ever wonder about the lives of courageous people who fought against oppression and racism during apartheid South Africa? This exhibition sheds light. It tells the story of a family of activists, The Carnesons, who with other freedom fighters, experienced hardship including torture, imprisonment, separation and exile as they opposed apartheid and bears testimony to the human spirit.

**Where:** Iziko Slave Lodge, cnr Adderley and Wale sts  
**When:** 09h00 – 17h00 (Monday to Saturday)  
**Cost:** R15 – R30  
[www.iziko.org.za](http://www.iziko.org.za)

## SANLAM CAPE TOWN MARATHON

15 – 16 October 2022

Sanlam Cape Town Marathon is now an Abbott World Marathon Majors candidate, meaning after a successful three-year review starting this year, it could join an elite group of races including the London, New York, Boston, Chicago, Berlin and Tokyo marathons by 2025. Enter and become a part of history with the launch of a new and improved scenic route fit to match the standards of other majors.

**Where:** Green Point, Vlei Rd  
**When:** Various times  
**Cost:** R100 – R510  
[www.capetownmarathon.com](http://www.capetownmarathon.com)



## SOUTH AFRICAN INTERNATIONAL BALLET COMPETITION

26 – 30 July 2022

Don't miss talented dancers from South Africa and around the world during the 9th edition of the South African International Ballet Competition at Artscape Theatre Centre. They'll show what they're made of over five days, in front of renowned international and South African judges.

**Where:** Online and at Artscape Theatre Centre, D.F. Malan St  
**When:** Depends on booking  
**Cost:** R135 – R285  
[www.saibc.com](http://www.saibc.com)

## LIVE JAZZ

Thursdays

The Athletic Club & Social hosts live jazz musicians on Thursday nights. Aside from the great line-up of artists each week, the three-storey venue has impressive food and cocktail menus and offers great views of Signal Hill. Tickets are available via Quicket.

**Where:** The Athletic Club & Social, 35 Buitengracht St  
**When:** 21h00 – 23h00  
**Cost:** R80 – R100  
[www.theathletic.co.za](http://www.theathletic.co.za)



**Hope**  
 For the homeless

Make a donation, give the gift of hope

YOU CAN GIVE IN ONE OF THE FOLLOWING WAYS:

**SNAPSCAN**  
 You can download the free SnapScan app onto your smartphone and SCAN the code (right) to donate the amount of your choice via your phone.



**PAYPAL**  
 Use the link below to make a donation via PayPal: <https://paypal.me/CCIDShowYouCare>.

**SMS "GIVE" TO 38088**  
 to donate R10 towards the CCID's NGO partners.

**VISIT OUR WEBSITE**  
 for more information on the campaign, our NGO partners and other ways in which you can assist. [www.showyoucare.co.za](http://www.showyoucare.co.za)

Remember to help the NGOs that help the homeless and give where it will make a DIFFERENCE.\*

\* The Cape Town Central City Improvement District works closely with the following NGO partners in the Cape Town CBD:

**The Hope Exchange**  
 Vocational training and rehabilitation services for adults

**Khulisa Social Solutions**  
 Work-based rehabilitation for the chronic homeless

**Straatwerk**  
 Job rehabilitation projects for street people

**The Homestead**  
 Residential care and family integration for boys

**Ons Plek**  
 Residential care and reunification processes for girls

**Youth Solutions Africa**  
 Shelter and skills training programmes for adults

# THE TOUGH TIMES



Vol 1 No 7 | 2022 Winter Edition | Brought to you by the Cape Town Central City Improvement District (CCID) and City Views



**I** WINTER READINESS CAMPAIGN

**II** CCID BIDS PAT EDDY FAREWELL

**IV** INSPIRATIONAL ENTREPRENEURS

## A BETTER PLACE FOR ALL

In my first years at the CCID I faced many challenges. A lot has changed since then. As I retire, I leave a professional department that adheres to social work principles and has formed strong partnerships.

**B**efore joining the CCID in 2008, I spent eight years at the Red Cross War Memorial Children's Hospital as a social worker. Prior to that, I worked for Communicare for 20 years as a social work supervisor. These experiences shaped my philosophy around collaboration and

our obligation as social workers to enhance human well-being, help meet basic needs and empower vulnerable and impoverished individuals.

My early days at the CCID were not easy as I had to establish a Social Development department from scratch. What was important to

me at the time was giving a voice to the homeless as I was determined that Cape Town, a very diverse city, should be a place for everyone. So, I set out to make the CBD a better place for all.

Bringing a different approach was compounded by a lack of sufficient social services to support people. I would ask my team: "What help are we offering?". It was limited, and still is. But we now have work-based rehabilitation programmes, support for people dependent on opioids and additional bed space at Youth Solutions Africa. That is why building trust and strong partnerships is one of my highlights. Our collaborations allowed us to move from short-term

options to a developmental approach to assist clients to move off the street.

My second highlight is that in the last two years, there have been no children living on the street in the CCID's operational footprint, thanks to our team which works closely with the Department of Social Development to ensure the protection of children. I am extremely proud of how the team has developed into skilled, caring professionals who have deep insight into the needs of their clients.

The past 13½ years have been extremely happy, but we have had to grapple with complex issues. I leave

the CCID with mixed emotions. I am concerned about increasing poverty and inequality but encouraged that there is now a greater determination and belief that homelessness can end. With the strong partnerships in the sector, I am confident the CCID will continue to be at the forefront of finding sustainable solutions.



Pat Eddy, CCID Social Development manager

## MAKE A DIFFERENCE THIS WINTER

People living on the street face additional challenges in winter. Enter the CCID's Winter Readiness Campaign and our annual fundraising initiative, Hope for the Homeless, which aim to alleviate their plight.

**A**s the cold and wet winter sets in, the CCID's Social Development department's two campaigns – the Winter Readiness Campaign and the fundraising Show You Care initiative, Hope for the Homeless – kick in.

The Winter Readiness programme includes the provision of additional bed space at Youth Solutions Africa and the distribution of dry goods and 1 000 care bags.

Funds raised through the annual Hope for the Homeless campaign go directly to the CCID's six main NGO partners: Khulisa Social Solutions, Straatwerk, The Homestead Projects for Street Children, Ons Plek Projects, The Hope Exchange and Youth Solutions Africa. During the 2020/21 campaign, a total of R121 514 was raised. Once again, we'd appreciate your financial donations (see below).

You can also donate non-perishable food and warm items, including blankets, shoes, jackets, socks, scarves and beanies. Items are collected via the CCID's branded donation bins in the foyers of various Cape Town CBD buildings. For a list of where the bins are located, or if your company would like a bin, email [aziza@capetownccid.org](mailto:aziza@capetownccid.org).

These items go a long way in helping the homeless stay afloat due to unemployment and rising food costs.

### WINTER READINESS PROGRAMME PROVIDES:

- 1 000 care bags\* and 50 blankets
- 500 packets of soup, noodles, and oats and 2 000 sanitary pads
- Additional bed space at Y.S.A for 4 months for 25 people plus costs for food, water and electricity. Throughout the year, the CCID subsidises 18 beds here.

### HOW TO DONATE TO THE CAMPAIGN

1. SMS "give" to 38088 to donate R10.\*\*
2. Download the free SnapScan app onto your smartphone and scan the code on the right to make your donation.

\* Each care bag contains basic toiletries, a beanie and socks.

\*\*Depending on your service provider, Show You Care receives about R8. A 3 % admin fee goes to SnapScan. For detailed Ts&Cs visit [www.showyoucare.co.za](http://www.showyoucare.co.za)



THROUGH SnapScan



# FAREWELL, PAT

Pat Eddy, CCID Social Development manager, is retiring after more than a decade on the job. She leaves an impressive legacy and a huge void. Here colleagues and peers pay tribute to her ground-breaking work in the sector.

**TASSO EVANGELINOS**  
CEO: CCID

When Pat joined the CCID in 2008, we had one field worker. She set about creating our first Social Development department, and with her warm, empathic nature helped us to forge good relationships with NGOs and the City of Cape Town.

We grew the department year-on-year, increasing budgets, and adding a wealth of new services and ideas. Today it is highly respected in the sector and a leader in the City Improvement District (CID) world, having won several awards including a merit award in 2015 from the International Downtown Association

(IDA) for its Give Responsibly initiative, and a 2008 Downtown Special Award for Social Issues. For this we have Pat to thank: her contribution has been invaluable.

In our interactions she has always maintained there were two sides to every story, and she evened out our strategic thinking, especially with respect to the contrasts between Security services and Social Development. Pat often presented an alternative viewpoint. She challenged us, and I, for one, would often walk away feeling richer for the discussion.

I thank her sincerely and wish her well. She will be missed.



**JANICE KING**

**Director: Operations, Western Cape Street Children's Forum**

Pat is serious and caring. She is dedicated, intuitive and reliable. Solid and present. She is demanding (necessarily), but in a diplomatic way. She has been the stalwart of the Central City's homeless, holding business, security, and landowners to account to humanity.

Always a friendly listening ear, big-hearted, her life putting words into action! Pat will be difficult to replace, greatly missed but well-deserving of the rest she is taking. Enjoy yourself thoroughly, Pat, and stay in touch.



circumstances, what they will/won't accept – is unparalleled. It is difficult for us to imagine coping without this detailed understanding. I remember very fondly all the discussions we've had over the years on social issues, and particularly the patience with which she dealt with my lack of knowledge and inexperience. Not once did Pat make me feel inadequate but she always expressed her views for us to understand and work from. You have enriched my knowledge of a complex and worrying problem we face.

**JESSE LAITINEN**

**Manager: Strategic partnerships, Khulisa Social Solutions/Streetscapes**

Pat, you can retire with your head held high. You leave behind a much greater understanding of the social issues in the CBD, having supplied valuable tools to bring about change. Your presence will always be ingrained in Streetscapes. You have been with us since 2014 and have guided and supported us over eight years as we started work sites, launched projects and provided housing. Streetscapes wouldn't be where it is today without your involvement. I have relied on you through tough times – and we have had many! – and good times. We have celebrated many successes.

Your legacy will not only live on in the programmes you instituted, but in the way you

**ROB KANE**

**Chairperson, CCID Board of Directors / CEO: Boxwood Property Fund**

It is with great sadness that we say goodbye to Pat. She has worked so hard at the CCID for 13½ years, and her deep caring for people on the street has always been evident. I have learnt a lot from Pat over the years. She taught me that the CCID's Security and Social Development departments are two sides of the same coin – and it is often Social Development that is more powerful in resolving the many issues we see on our CBD streets.

Pat's encyclopaedic knowledge of every street walker – their history, relationships,



**HEADMAN SIRALA-RALA****Field worker, CCID Social Development**

There will be never another Pat. She was very good at solving problems. I recall when I started working for the Cape Town Partnership, I was having difficulties with a former colleague. I confided in her, and she approached the problem consistently and intervened. Later when we attended a workshop, the facilitator remarked that she didn't know how Pat was going to manage with "three big guys" in her team. We laughed but realised it was true: Pat had to contend with an all-male environment. But she faced the challenges head-on.

To Pat, I say. Retirement is a time to look back with satisfaction. It's a time to look ahead with anticipation, and it's a time to fill each day with enjoyment. For years, you've worked hard, with dedication, giving 100% of yourself every day. Now it's time to relax and live each moment to the fullest. You deserve it.

**SAMEEGAH HOFFMEYER****Social worker, CCID Social Development**

From the day I joined the CCID, I felt part of the family because of Pat. She made me feel comfortable as if I was occupying a unique space. Over the years she has allowed me to grow, professionally and personally, and for that I am deeply grateful.

Pat was born to be a social worker: she is caring, honest, fair and has a moral compass that inspires trust in people. Our team is not only saying goodbye to a manager but to a mother figure and an activist. Her fierce protecting of her beliefs made me proud to be part of what she considers to be "hers".

Pat has excelled in this sector, and I salute her. It is not an easy environment, with difficult dynamics. Her successor has huge shoes to fill, and the social sector is losing an important voice. I wish her well and I hope she enjoys her well-deserved retirement.

**MARK WILLIAMS****Field worker, CCID Social Development**

I met Pat Eddy in 2009, when she interviewed me. It was the start of our working relationship as I joined her team. She was very friendly and polite. I immediately felt relaxed and calm. She believes in the development of people. She is a very good manager who stands up for her team anytime, anywhere.

When I got to know her better, I realised she disliked the heavy-handed approach of law enforcement, and demanded proper service delivery for our clients, people living on the street. With her strong beliefs, she steered our department in a direction that resulted in it becoming a commanding voice in the city's Social Development sector.

I also got to know her on a social level. She enjoys an active life outside of work, such as walking in Kirstenbosch Botanical Garden or enjoying a picnic at an open-air concert, good wine, quality chocolates, good music. Pat is also one of the few women I know who loves her cricket and rugby. Enjoy your retirement, Pat.

**TATENDA MUCHARUNGA****Former social worker, CCID Social Development**

Aunty Pat, thank you for giving me the opportunity to work with the homeless community. The experience broadened my understanding of this vulnerable population group. Thank you for your calm, motherly approach, and your care, which helped me cope with my work as well as personal struggles. As you step into this new chapter of your life, I wish you well, and I hope you have even more grandchildren. You have made your mark in the sector through your passion and commitment. You will be missed. Thank you, Pat. May you be blessed.



FROM LEFT: SAMEEGAH HOFFMEYER, HEADMAN SIRALA-RALA, PAT EDDY &amp; MARK WILLIAMS



MARK WILLIAMS &amp; PAT EDDY WITH CITY OF CAPE TOWN FIELD WORKERS

invested in people. You were always available, and brought to the party your generous, kind heart and unwavering courage to speak truth to power. You have touched so many of us with your warm presence. It was Jung who said, "Warmth is the vital element for the growing plant and for the soul of the child". Thank you for watering our gardens and souls over the past eight years! You have been the best fellow gardener we could have hoped for. And the plants you leave behind will continue to grow for years to come.

**WILMA PIEK****Social Development manager, Voortrekker Road Corridor Improvement District (VRCID)**

Pat was one of the first people I consulted shortly after I joined the VRCID. I soon realised that my CCID counterpart was a pioneer in the sector within the CID-environment.

Since then, I have learnt an immense amount from this classy, warm, friendly, and very professional lady. She soon became my role model, mentor, and friend, always willing to listen, uplift and give an honest opinion. She has done ground-breaking work in a business environment, where social development and impacting the homeless in a holistic, long-term basis are not always at the top of the list of priorities or funding.

Her understanding and empathy for the most vulnerable has been inspiring, as well as her ability to bridge the gap between business and the homeless. "Give Responsibly", which later became "Show You Care", was her ground-breaking brainchild. She was able to get the buy-in of the business sector in town for new, innovative solutions for the chronic homeless. She also invested in her team and set the bar high in terms of professional psycho-social services on an outreach level. Most of all, she has been a motivator, supporter and advocate for many NGOs and always shone the light of their accomplishments on them, without taking too much credit.

Ernest Hemingway said: "Courage is grace under pressure." Thank you, Pat, for your grace which often transformed into courage and inspired us all! I am grateful that I could draw on your wisdom. I will miss you dearly, but you will remain my mentor and friend. I salute you!

**ANDREW BORAINÉ****CEO: Western Cape Economic Development Partnership (WCEDP)**

Pat Eddy is a legend in more ways than one. For the past 13½ years, she has pioneered ways for the CCID to make a genuine contribution to social development on our streets and in our society, thus helping to

redefine the concept of "urban management". She has successfully built relationships and partnerships with business, civil society, and public authorities in what is often a strained and contested environment, skillfully navigating between the "Scylla and Charybdis" of law and enforcement and social development in a calm yet determined way.

Pat has always approached her work with a personal commitment to improving the lives of the poor and vulnerable, helping to affirm the voices of the voiceless.

At a personal level, Pat has always been available for a cup of coffee to give advice, provide feedback, and share experiences of what works and what doesn't.

Pat will be sorely missed by the CCID and the social development sector in Cape Town, as a bridge-builder, listener, advisor, and organiser of effective action. She leaves an influential legacy. I hope that she will continue contributing to the sector in some form or other.

**JON HOPKINS****Chief business development officer, U-turn Homeless Ministries**

I first met Pat Eddy at the Street People's Forum in 2017. She was a constant unwavering voice of reason in these meetings. She

was very experienced working with the homeless and struck the perfect balance with her compassionate, yet no-nonsense, developmental response.

Soon thereafter I met Pat again and we had a robust discussion on what was and wasn't working in the response to homelessness in the city and what could be done.

We saw eye to eye because her desire was to see people move off the street long-term. She was frustrated by short-term thinking and programs that made the problem worse – such as a strong security-based response, or a handout approach that kept people stuck in their current situation.

Instead, Pat supported research, innovations and approaches that sought to help people leave the street long-term. I enjoyed being able to phone Pat to talk about an idea or project as I knew she would give useful, honest and, if necessary, critical feedback.

The saying goes that people don't remember what you said or did but how you made them feel. Pat will be remembered so positively by many. Pat built people up and truly believed that by leaving our egos and baggage at the door, we could all work together towards ending homelessness in our city. Pat, we want to do your legacy proud and continue this vision.

# WE RISE BY LIFTING OTHERS

After reaching rock bottom, two CBD entrepreneurs have turned their lives around. Here's how they did it.

## MONDLI MAHAMBA, HEAVEN COFFEE

We first came across this entrepreneur in August 2021. At the time, South Africa was under adjusted Alert Level 3 lockdown. Heaven Coffee, inside the entrance of the Central Methodist Mission on Greenmarket Square, was dead quiet. His clients – CBD office workers and “curious people” – were working from home or limiting their outings.

Mahamba struggled to make ends meet. But he remained optimistic that the tide would turn, allowing him to realise his ambition to offer barista training to the homeless. As someone who'd been given a hand up when he himself was homeless for eight months from mid-2014 to 2015, he was keen to upskill and empower others.

At the time his plan was to partner with NGOs, recruit people and collaborate with coffee shops and restaurants for job opportunities.

## DREAM IN MOTION

His dream is now in motion. When we visit him in April, his face is beaming. Business has picked up and he's giving two trainees, Mohamed and Julian, a two-month barista training course and is expecting a third trainee to enrol the following day. “Tourists are also back, and the coffee shop is open seven days a week,” he says proudly.

Mahamba is collaborating with The Hope Exchange, a CCID partner NGO which assists homeless clients on the street with ablution

facilities, meals, clothing, clinic care, social support and accommodation. The NGO helps Mahamba with recruitment, screening, and social support.

His barista course includes hands-on brewing, the theory of coffee and how to run a coffee shop. At the conclusion, participants are qualified baristas with a certificate “they can take anywhere”. Employment isn't guaranteed, but four Cape Town CBD coffee shops have committed to employing his trainees as interns.

“The idea is to help guys in the shelter system who want to change their lives. People need an opportunity and someone to guide them,” says Mahamba, whose entrepreneurial journey involved help from various people.

## A HELPING HAND

After moving from Durban to Cape Town in 2006, he started drinking and taking drugs and ended up on the street, living near Cape Town Station. His fortunes changed in 2016 when he met two Swiss tourists.

They asked for directions, which led to a conversation about his circumstances. They offered to pay for his shelter fees and food at The Hope Exchange. He stayed there from 2016 to 2017, attending recovery meetings and support groups. He became clean and sober, moved off the street and found work as a waiter at Dapper in Bree St in 2017. Here his love of coffee, and his dream to own a business, was sparked.



NOMORE MUSARURWA

At the time, he was also attending recovery meetings at the Central Methodist Mission where he got to know Rev. Alan Storey, and later asked if he could use the space. After getting the green light and backing from the church community and his friends, Heaven Coffee was born. With a counter already in place, “it was easy for me to get everything else.” And the rest, as they say, is history.

## NOMORE MUSARURWA: YOURS FOOD COURT

Originally from Masvingo, Zimbabwean entrepreneur Nomore Musarurwa came to South Africa at the age of 22 to seek a better life for himself and his family. He settled in Polokwane and then came to Cape Town, where he lived on the street on the Foreshore.

After six months, he got shift work with CCID partner NGO Straatwerk, and then became

a casual sweeper for CCID cleaning contractor, J&M Cleaning Services. Determined to change his conditions, he became a permanent employee, then a supervisor. At the time, he was working for both NGOs and was able to rent living space in Kraaifontein.

While living on the street was tough, he kept reminding himself why he came to South Africa. “We came here as boys and grew up in these streets. Today we are men with beards,” says Musarurwa, who is now 38.

## POSITIVE ATTITUDE

As a sweeper, he enjoyed talking to people in the CBD. This curiosity led to him enrolling in a bartending course in town and finding work at Castle Hotel Bar in Canterbury St as a trainee and later a bartender. Soon he was able to quit working at Straatwerk and J&M Cleaning Services.

He then moved on to COCO, a Central City premier party venue. One night, after chatting to one of the venue's owners, he was told that a new high-end party spot was on the cards. He began assisting at the establishment on his off-days, and when the venue officially opened in 2017, he was fully employed as the head cleaner for five years. He was also given a chance to start an ice-making business, which saw him supplying COCO and several Cape Town bars and restaurants with ice.

## WORK OPPORTUNITIES

Armed with experience, and the ability to spot a business or work opportunity a mile away, he started an exciting new venture: Yours Food Court in Strand St. He opened on 1 May 2022 and serves African food, fish and chips and soft drinks. As the business grows, he'll add more options; a coffee bar is also on the cards.

Musarurwa currently employs three people. While business is slow, he remains optimistic. “I would like to empower guys from Straatwerk and J&M Cleaning Services. I've been there. There's nothing you can't do if you work hard,” says the father of three.



MONDLI MAHAMBA, CENTRE, WITH TRAINEES MOHAMED AND JULIAN